

STEP 1 – ASSESSMENT DETAILS

Method Statement Reference:	ethod Statement Reference: CCRM-015		FREQUENCY (TICK AS APPROPRIATE)					
Issue Number	11	Daily	Weekly	Monthly	Quarterly	Voarly		
Task:	Cleaning basins, baths and showers	- Daily				Yearly		
Date Completed:	5 March 2025							
Employee consultation and involvement:	nsultation and Dina Oliveira							
Re-Assessment Due*: One year from above date								
Method Statement Completed By:	hod Statement Completed By: Health & Safety Manager		Emergency Telephone Number: 0800 052 0185					

STEP 2 – PERSONEL REQUIRED (DURING ACTIVITY)

Lone Worker	2 or More Persons	First Aider	Supervisor/Team Leader	Management
✓	✓			

STEP 3 – PROCEDURES TO BE CARRIED OUT (BEFORE STARTING WORK)

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Training & Knowledge	Awareness Method Statement CCRM-	Awareness Method Statement	Place Warning Signs	Perform Visual Check of
Company safety Site -	032	CCRM-031 Bio Hazardous Waste		Equipment
induction form: F039	Bio Hazardous Waste Clean-Up Fluids	Clean-Up 'Sharps'		
✓	✓	✓	✓	✓

STEP 4 – HAZARDS, PRODUCT AND & PPE

Slips, Trips & Falls	Sharp and Needles	Manual	Biohazard	Harmful/Irritant	Skin Corrosive	Protective	Eye	Sensible
	inside bins	Handling				Gloves	Protection	work shoes
	WATCH YOUR HANDS	A.			KT (Act)			
✓	✓	✓	✓	✓	~	√	✓	✓

STEP 5 – PRODUCT USAGE

Product Name	Product Usage Product Type		Usage Dilution	Application / Equipment	
Lacto Des	Disinfectant & Lime scale remover	Colourless Liquid	N/A	Spray Bottle	



PROBIO SAN	Probiotic washroom cleaner for daily use	Clear Red Liquid	10ml to every 5 Lt or 500ml of water	Bucket, cloth, mop, & abrasive pads
San Forte	Highly acidic lime scale remover for periodic use	Clear Red Liquid	50ml into 5L of water	Bucket, cloth, mop, & abrasive pads

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STEP 6 – METHOD STATEMENT		
METHOD	METHOD	CARE OF EQUIPMENT
Hand basins & Baths Equipment: Caution Signs Yellow cloths Scoring Pad Washroom cleaner Health and Safety: Wear gloves and goggles	Cleaning Showers Equipment: Caution Signs Yellow cloths Scoring Pad Washroom Cleaner Health and Safety: Wear gloves and goggles Follow COSHH instructions on safe use of chemicals. Do not put hand in waste bin to remove rubbish	1. Clean equipment and check for safety 2. Wash buckets wipe out and store 3. Return e Washcloths and allow drying. 4. Returned equipment, materials and warning signs to store
 Follow COSHH instructions on safe use of chemicals. Wall Mounted Hand towel dispenser can detach or uncouple form the wall posing hazard Do not put hand in waste bin to remove rubbish Method:	Method: With Yellow colour coded cloth wrung out in cleaning solution, clean curtain rail, then starting at highest point of shower wipe wall tiles from clean to dirty areas. Then wipe showerhead, hose, taps and	
 With Yellow colour surfaces including walls tiles, ledges, pipes, underneath the basin, working from clean to dirty areas. Remove any objects, e.g. soap, from the basin. Remove any hair or other items from the plug, plughole and plug chain with tweezers. Wipe around inside of bowl, including plug, plug chain, taps and overflow. For baths surfaces clean panels including wall tiles, Clean ledges, pipes, stool, handrails, bath mat, soap container or rack and outside the bath, working from clean to dirty areas. With running tap water, rinse basin or bah thoroughly, 	 Remove any hair from drain hole with tweezers. If a shower tray is present, clean inside and outside with wrung out cloth. Replace items removed and replenish soap, if necessary. Weekly – soak shower curtain, rinse and wipe dry. Clean equipment and check for safety. Return equipment, materials and warning signs to store. 	



- Wring out cloth and polish stainless steel or chrome.
- Replenish soap if necessary and paper towel dispenser.
- Remove any splashes or marks from walls and wipe door handles.
- Clean equipment and check for safety.
- Return equipment, materials and warning signs to store.

STEP 7 – RISK ASSESSMENT (likelihood X Severity = Risk)

CATEGORY	HAZARD	POTENTIAL HARM	LIKELIH OOD	Severity	Risk before Controls	Risk After Controls	COMMENTS
Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad	Electricity	Burns / Shock	2	3	6	3	Staff instructed not to touch any light switches with wet hands.
Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad	Slips, trips & falls	Broken bones/bruises/cuts	3	4	12	4	 Operatives trained in these operations. Awareness of environment and other people's actions. Tool box programme in place Staff instructed to report hazards to area managers. Staff instructed to wear sensible shoes.
Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad	Impact on head due to loose fittings, panel walls	Injuries on the head, neck, shoulder or back	4	4	16	8	 Dynamic risk assessment in place Operatives are aware that they would stop if they saw any loose fittings and fixings around the area to be cleaned Training, induction and Toolbox programme in place Competent supervision and monitoring
Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad	Exposure to hazardous substances (Cleaning Products)	Inhalation, skin contact, eye contact irritation, ingestion, vomiting, possible intoxication	4	3	12	3	 Training, induction and Toolbox progarmme in place Disposable gloves, aprons and goggles provided See COSHH assessments
Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad	Contact with body fluids / sharp objects	Biohazard risk / contamiation / infection	3	4	12	4	 Training, induction and Toolbox progarmme in place Reporting of near missess and dangerous occurrence Competent supervision and monitoring Disposable gloves and aprons provided Biohazard fluids and sharp risk assessment and training in place



Cleaning of basins & showers with cleaning chemicals, cloths and scoring pad-Re-Supply of consumables including hand towels	Manual Handling	Musculoskeletal injury (e.g. Back, arms, shoulders injuries) face injury from wall mounted appliances incl hand towel dispencers	3	3	9	2	 Staff trained in safe method of work Training and site induction in place ToolBox programme in place Test and move wall mounted appliances, dispencers before inserting the key and opening them
OVERALL RISK RATING BEFORE CONTROL: 11.2			Very Low	Low	Medium	High	COMMENTS
					✓		
OVERALL RISK RATING AFTER CONTROL: 4.0			Very Low	Low	Medium	High	
			✓				
LIKELIHOOD 1. IMPROBABLE OCCURRENCE 2. REMOTED OCCURRENCE 3. REASONABLY PROBABLE OCCURRENCE 4. VERY LIKELY OCCURRENCE 5. ALMOST CERTAIN OCCURRENCE 5. ALMOST CERTAIN OCCURRENCE DESCRIPTY 1. SLIGHT: NO INJURY or Injury requiring first Aid treatment 2. MINOR: INJURY requiring medical treatment with absence from 3 days to 3 weeks 3. MODERATE: Injury illnes resulting in temporary disibility (eg. fractures) and absence over 3 weeks 4. SERIOUS: Severe injury or permanent disibility (e.g loss of limb, sight) property and equipment damage 5. MAJOR: Immidiate danger exist, capable of causing death, loss or damage on a wide scale and serious business disruption (e.g. Explosion, fire, structural damage, etc.)						INTERPRETATION 4 and below very Low risk = No further action, but ensure controls are maintained an review 5 to 8 Low risk = Risk Can be tolerated or for only short term. Plan introduction of meassures with a define time period 9 to 15 Medium Risk = Planned and introduce further control measures to mitigate the risk within a time scale 16 and Above = Stop activity and immediate action	